## SAS<sup>®</sup> Viya<sup>®</sup> Trial Deploy Insights Guide

MLOps Engineering Tasks



## Intro



## **Data and AI Life Cycle: Deploy Insights**

A recent study by The Futurum Group showed that SAS Viya increases data and AI team productivity by 4.6x.

The analysts compared SAS Viya to alternatives in an end-to-end customer churn prediction analysis, a common use case relevant to many industries.

The final step in the data and AI life cycle is **Deploy Insights**. This was performed by an **MLOps Engineer** persona, who was tasked with deploying the model and maintaining its performance over time.

This guide will walk you through the steps an MLOps Engineer took to complete the Deploy Insights portion of the life cycle in SAS Viya.

NOTE: The Develop Models steps must have been done before completing this portion of the life cycle. Visit this link to find the Develop Models Guide if needed.





## MLOps Engineer Deploy & Maintain Models, Create Monitoring Reports





#### **Tasks**

- Central Model Repository 1.
- Automatic Generation of Deployment Files 2.
- 3. Model Comparison Metrics and Graphs
- Model Scoring Testing for Deployment 4.
- One-Click Deployment Multiple Deployment Destinations 5.
- Model Performance Reports 6.
- Retraining 7.
- Versioning 8.
- 9. Alerting
- **10.** Scheduling in Production



#### Resources

#### Watch before start

- Quick Start Data & Al Life Cycle
- Quick Start SAS Drive
- Quick Start Manage Data
- Quick Start Model Manager
- Quick Start Develop SAS Code in SAS Studio
- Quick Start Develop Flows in SAS Studio
- <u>Webinar How Do I Use SAS Model Manager?</u>



## **Central Model Repository**



- After the Data Scientist chose the champion model, it was registered to a central model repository called Model Manager. The Data Scientist passed the champion model to the repository by simply choosing to register it from the pipeline comparison page in Model Studio. This creates a project in SAS Model Manager.
- Navigate to the "Projects" tab by clicking the relevant icon on the left of the screen. This view lists all projects, project types, and deployments for the organization so the relevant teams and management can easily monitor these important metrics. In SAS Model Manager, you can save both SAS, Python and R models and manage them from a central place regardless of where you have developed them. In that way, models are treated as organizational assets, and proper governance and management are applied.

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»				1130 Total Number of Pro	jects	1.1K
				288 Projects with Pub	blished Models	Projects

#### 'Projects" view for large organizations. w 1.1K projects and the associated project types.





The user can now search for the project created by the Data Scientist upon model registration. Registering a model will automatically instantiate a Model Manager project if one does not currently exist. Search for the project based on the name that the Data Scientist gave and click it to open it. Select 'Futurum\_MIOps' as a project.





This project only has a single model called "Forest" (Pipeline 1) because this is the only model that has been registered for the project. The role has been set to champion with the star insignia. The other fields have automatically been filled by the system (model function, project version, score code type, algorithm, date modified, modified by and tags).

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	<u>Forest (Pipe</u>	line 2)		Classification	Version 1 (1.0)	DS2 multi-type	Forest	Apr 8, 2024, 03:38:49 PM	Jordan.Bakerman@sas .com	DS2 multi-type



The "Variables" tab displays all the inputs and outputs for the entire project based on the champion model. This is also created automatically.

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The "Properties" tab provides additional information for the project based on the champion model. The champion model is essentially the guide for creating the project in SAS Model Manager. Nothing needs to be altered because SAS fills out the necessary values based on registering a model previously.

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Name:	Futurum			
Description:				
		Model Evaluation		
Model function: ③	Classification •	Default training table:	cas-shared-default/CASUSER(Jordan.Bak	Clear
Operational status: (2)	Prototype •	Target variable:	Churn	
Created by:	Jordan.Bakerman@sas.com	Target level:	Binary •	
Date created:	Apr 8, 2024, 03:37:35 PM	Target event value:	1	
Date modified:	Apr 8, 2024, 03:38:46 PM	Target values:		
Location:	/Model Repositories/DMRepository	Output event probability variable:	P_Churn1 •	
Champion version:	Version 1			
Champion model name:	Forest (Pipeline 2)			
UUID:	96169739-5456-48f1-90e1-c2e3f659ed8d			
External URL:				
External project ID:	4a37c724-9d99-451c-8aa7-4e0a32c2cf16			



## Automatic Generation of Deployment Files



### **Automatic Generation of Deployment Files**

Go back to the "Models" tab for the project and select/click the champion model. Then click on the "Files" tab. This view shows all the deployment artifacts that are automatically created upon model registration. It includes the score code file and other metadata included in JSON files.

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		6	/* SAS Version: V.04.00M0P011624 */	
		7	/* Site Number: 70180938 */	
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		9	/* Encoding: utf-8 */	
		10	/* Java Encoding: UTF8 */	
		11	/* Locale: en_US */	
<u> </u>		12	/* Project GUID: 4a37c724-9d99-451c-8aa7-4e0a32c2cf16	
<u> </u>		13	/* Node GUID: 4ba0cb53-2601-4c0c-9e4d-1e1f58addbda	
		14	/* Node Id: 4H6O0R5ZJJI2TFTKBK3KI96MY	*,
		15	/* Algorithm: Forest */	
<u>ا</u> د		16	/* Generated by: Jordan.Bakerman@sas.com	*/
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### **Automatic Generation of Deployment Files**

The "Variables and Properties" tab within the champion model shows project and model metadata needed to score new observations that have been automatically created by SAS. The "Versions" tab shows the model versions. In this case, only a single version has been created. If more than one model or more than one version is added, the user can choose which model to govern.

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	Date modified:	Apr 8, 20
	Location:	/Model R
	Project name:	<u>Futurum</u>

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Bakerman@sas.com

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Repositories/DMRepository/Futurum/Version 1



# Model Comparison Metrics and Graphs





### **Model Comparison Metrics and Graphs**

Go back to the main "Project" page by clicking on the project name at the top. Select the checkbox next to the champion model and then select compare at the top right of the project. This view will compare any models we have registered in the project with fit statistics and graphics like lift and ROC. These views are automatically created.

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# Model Scoring – Testing for Deployment



### **Model Scoring Before Deployment**

Then, navigate to the "Scoring" tab. Click "New Test" from the top right. The scoring test runs the model against new data to ensure the model will work in deployment. If you don't see the data set you want to score, click the refresh button as shown below. Select "BANKING\_NEW" as the "Input Table" and click "Run." The status will be a green checkmark when completed. Selecting the table icon under "Results" will allow the user to see the scoring test results and ensure there are predicted values. You see new variables created and the associated probabilities (P\_Churn1, EM\_EventProbability, EM\_Classification) that were given from the model test.

ailable Data Sources Import	Name: * Test 1	
P Filter       Image: Second se	Description: Enter a description	
BANKING_CUSTOMER 4/26/24, 10:28 PM • grant.wilson@sas.com	Model: Forest (Pipeline 1) Choo	ose Model
BANKING_FOR_SCORING 4/29/24, 03:29 PM • spyridon.potamitis@sas.com	Version: <sup>(1)</sup> 2.0 (champion)	
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Tests	Publishing	Validation						
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#### Test Results

Churn	P_Churn1
<u>1</u>	0.1477686378
<u>1</u>	0.2666602709
<u>0</u>	0.1342149011
<u>0</u>	0.177621548
<u>0</u>	0.100215183
<u>0</u>	0.2206893598
<u>0</u>	0.2268064135
<u>0</u>	0.1029484225
^	0.4000007000



# One-Click Deployment – Multiple Deployment Destinations



### **One-Click Deployment**

Go back to the main project page from the left of the screen and select the "Models" tab. Click the checkbox next to the champion model and then select "publish" on the top right of the project and choose "CAS (caslocal)" as the desired destination. (In our case we have configured CAS for batch scoring, but the deployment destination could be anything, including AWS, Azure, MAS, Git, Docker/SCR container, etc.). Specify the deployment model name, click the "Replace item with the same name" button and click publish. For this example, we chose CAS to deploy to for batch scoring purposes that use the SAS Viya engine. All the deployment artifacts move to the desired location, and we are ready to schedule scoring in production.

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- Now that the model has been deployed, we must govern it and check for model degradation. Here, we assume new data has been collected over the following four quarters from deployment and has been placed in four new data sets (BANKINGPERF\_1\_Q1, BANKINGPERF\_2\_Q2, BANKINGPERF\_3\_Q3, BANKINGPERF\_4\_Q4). These data sets are already loaded in the "Public" library. You can locate and view them using the "Manage Data" application.
- Now go back to the Model Manager project, select the "Performance" tab, and click "New Definition." (If the project is already created for you, then select "Edit" from the top right of the "Performance" tab.
- Move to Step 2, on the "Tables tab" of the definition and choose "Use a library that contains tables with a specified prefix." Choose the Public library where the data sets have been loaded. Set the prefix to the prefix for the four data sets, 'bankingperf' and click "Save."
- The rest of the inputs in the definition should be set automatically for you.

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#### Run Now or Schedule Job

On the "Run" tab of the Performance page, you can "Run now" or schedule a performance report to be run in the future. Click "Run now" from the top right.

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The initial report from running the performance definition provides details on the report. It scored 4,000 observations (1,000 for each quarter) and the overall misclassification rate. Now, select the model's name to view the performance reports in detail.

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Model Performance Rank

1 Forest (Pipeline 2)



- Select the model's name next to the "Overview" tab on the page. This brings you to the performance report, which is one the most important capabilities of SAS Model Manager as it streamlines model performance reporting in an automatic and comprehensive way. It shows the metrics and graphics for each quarter scored against the champion model and also describes each graphic in natural language.
- The report automatically generates the following graphics for each quarter (Input variable distribution, input variable binning, input variable characteristic, PSI out-of-bounds indicators, output variable stability, lift, ROC, Gini, KS trend, KS, feature contribution, standard KPI trend, PSI out-of-bounds indicators, and FCI out-of-bounds indicators).
- For some of the graphics, you can switch between variables to look for variable distribution drift. For some others, like below, you also get guidance regarding the metrics, how to interpret them and when action needs to be taken. See the example below.



#### **OUTPUT VARIABLE TRACKING**

This chart evaluates changes in the distribution of scored output variable values as models score data over time. It also detects and quantifies shifts in the distribution of output variable values in the

If an output variable from the training data and the output variable from the input data have identical distributions, then that output variable's deviation index is equal to 0. An output variable with a deviation index value that is greater than 0.10 and less than 0.25 is classified as having a mild

A variable that has a deviation index value that is greater than 0.30 is classified as having a significant deviation. Too much deviation in predictive variable output can indicate that model tuning,



- Graphics like Lift and ROC look for model degradation. For example, the accuracy of the champion model according to the ROC chart is larger for Q1 than the following three quarters. Therefore, this may be a signal to retrain the model if the degradation is significant enough.
- Another useful capability for the MLOps Engineer is taking this graph and embedding it into custom reports. This can be done by clicking "Explore and Visualize," where the user can take the underlined data used in creating this graph and create custom graphs. We won't do that in our example, and we'll move to retraining the models instead.



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The actions button (three vertical dots) from the main project view allows the user to retrain models if degradation is significant. In this case, choose "Retrain now" with a new data table, which is already available and is called 'BANKING\_RETRAIN' in the "Public" Folder. Click send. The entire pipeline with the retrained model is rerun on the new data set.



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ared-default/Public/BANKING_RETRAIN	
Send Cancel	
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The run may take some time, and you can track its progress in the "Build Models" application. When the models are rerun, go to the "Models" tab and refresh the view. In the "Version" tab, select "All versions." You should be able to see two models now. Click the boxes next to the models, and from the top right, select "Compare."

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- Automatically, you will get a comparison of the two models. The older one and the new one. Click "Show differences" and investigate the results and the plots generated.
- After you compare the models, you can go back to the "Models" tab. Click on the new version of the model you created, and then click on the three-bullet icon as you see below. Now, you can set the new model as a champion in production or as a challenger to run in the background, and you can keep measuring the results as new data comes in.
- When you are happy with the performance of the new model, you can set it as a champion and move it to production.



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## Versioning



### Versioning

Now, navigate to the "History" tab in the project view, which displays all the events for the project to ensure that the project is well governed and all the activities are tracked. To ensure regulatory purposes are met, you cannot modify this table. For example, the table shows when and who imported models, when champions are set, and model versions if they have been retrained.

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Model imported	1.0	Forest (Pipeline 2) (1.0)		Apr 8, 2024, 03:37:59 PM	Jordan.Baker man@sas.co m
Model set as champion	1.0	Forest (Pipeline 2) (1.0)		Apr 8, 2024, 03:38:20 PM	Jordan.Baker man@sas.co m



## Alerting



## Alerting

- Select the "Properties" tab in the Model Manager Project and then select "Model Evaluation." Under "Model Evaluation," SAS has generated the metadata for the alerting evaluation. The user can change the table if desired.
- Under "Model Assessment Criteria," we can set an alert. Use the drop-down to set the assessment indicator to "Misclassification," set the alert condition to "Greater than," and type the Alert Threshold as "0.2." SAS will now send alerts if the misclassification is greater than 0.2. You can trigger this rule via the Workflow Manager or call it an API from other applications.

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## Scheduling in Production



- Since we have published a model in the previous step, we are ready to use this model in deployment. Move to the Applications Menu and select "Develop Code & Flows." This will take us from SAS Model Manager to SAS Studio.
- Start by making a connection to the CAS server. To do that, we'll use the Snippets option on the left of the screen. Snippets are lines of commonly used code or text that you get out of the box. (You can also create your own.) Navigate to Viya Foundation -> Cloud Analytics Services -> Generate SAS librefs for caslibs. Double - click on this option. This will generate a SAS program for you.





Don't run the program yet, as we want to create a flow that includes two tables in the program for scoring purposes. Press the "+" sign as below to generate a new "Flow." Now go back to the SAS Program you created before and click "Code to Flow" > "Flow."

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- Now, navigate to "SAS Steps" on the left of the screen to create our flow. To be able to view CAS tables, it's time to run the "Generate SAS librefs for caslibs" step. Right-click on this and select "Run Node." You'll see a green checkmark that indicates that the step was run successfully.
- Now select "Data [Input and Output]" from the Steps menu and double-click on the "Table" option. Do this again, as we'll need two tables for scoring: one that includes the data we want to score and one that includes the Model that we'll score the data with. Use your mouse to connect the "Generate SAS librefs for casilbs" step with the first table icon. Now, click on the first table you have joined with the first step as below to see the options of the "Table." Then click the little icon next to the "Select a library." box.

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- Navigate to "Public" and double-click the "Banking For Scoring" data. This data includes the observations that we want to • score. Going back to the flow, right-click on the table step you created and select "Run to node."
- Now move to the other "Table" step that we brought into the flow. Again, we must select the library and table where this • data resides. This time, we'll need to select the model to score the data. Navigate to "Public" and select "SAS\_MODEL\_TABLE."

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<ul> <li>C: Statistical Process Control</li> <li>C: Statistics</li> <li>C: Econometrics</li> <li>C: Text Analytics</li> <li>C: Visualize Data</li> <li>C: Machine Learning</li> <li>C: Optimization and Network</li> </ul>	Library: Table:	Cancel	Flow.flw [temp]	Library: Table: PUBLIC SAS_MODEL_TABLE	K Cancel .#



- Now, we need to bring in our next step, which includes the scoring. In "Shared Steps," drag and drop the "CASScoring" step to the flow. Connect the two table steps that we created to the two ports of the "CASScoring" step, as shown below. Click the CASScoring step, and in the "Options," select the model name you created when you published your model in the previous steps ("Forest MlOps," for example.
- The final thing you need to do is to connect the output of the "CASScoring" step with a new "Table" step so you can save the output of the flow. Go back to your "SAS Steps" pane and double-click on the "Table" step. Connect this with the "CASScoring" step. Select the library to save your output files. Select "Public" and then in the table field, "Banking\_Scored\_Current," so you can create a new table and always save the latest version. Click OK. Then right-click on the final step you created and select "Run to Node." After the run is complete, click on the final table step and select "Preview Data." You should be able to see that your table is scored with the probability of churn for each customer.

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It's time to schedule the flow to run in a regular cadence based on our business needs and score new data. Click on the top right menu, as in the picture below, and select "Schedule as a job." Here, we can schedule our job to run at the interval we need (from the minute to any date we want), and our job will run automatically based on the settings in this pane. At this stage, the work of the MLOps Engineer is done.

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## Thank you!

