Can your analytics handle this verbose presentation to extract out the important concepts and determine if it is more or less likely to make you sleep than any other presentation?

Health User Group, 2010 Tim Trussell, SAS Solution Specialist



### **Objectives**

- What is Text Analytics?
- SAS Text Analytics
- Natural Language Processing
- Business Cases
- Available resources

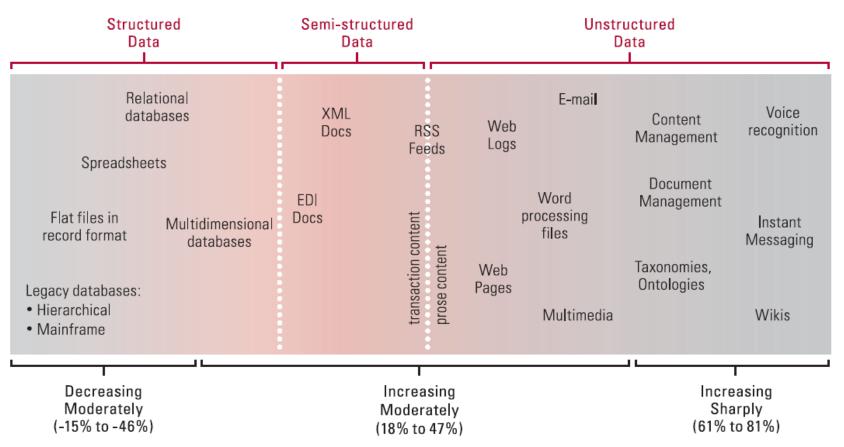
### Text Analytics: What is it and why now?

- Using statistical methods to analyze and interpret the meaning of textual data.
- Visionary paper written by Hans Peter Luhn titled "The Automatic Creation of Literature Abstracts" for the 1958 IBM Journal marks birth of computational text analytics
- Automated solutions go mainstream in early 2000's by visionary companies such as SAS and Teragram
- Web 2.0 has kicked off an arms race to capture the broad and vast content now being exposed by the web.

### **Information Variety Will Shift Dramatically**

Data and source types plotted on the data continuum





Anticipated Decrease or Increase over Next Three Years

Source: TDWI: BI Search and Text Analytics, Phillip Russom, 2Q 2007



#### **Two Part Market**

- Information Organization and Access
  - Improving the "findability" and "aboutness"
  - Derives "meaning or subject" of document
    - » Media
    - Document and record Management
    - » Governance and Compliance
    - » Forensics

- Predictive Modeling and Discovery
  - Traditional Market
  - Discovering and identifying trends
    - » Research (product, market, brand awareness)
    - » Product or Clinical Trials
    - » Product Defect analysis

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# SAS® Text Analytics

Information
Organization and
Access

Predictive
Modeling, Discover
Trends and
Patterns

SAS
Enterprise
Content
Categorization

SAS Ontology Management

SAS Text Miner SAS Sentiment Analysis

### **Natural Language Processing**

Stemming

- think thinking thought think
- Part of Speech
  - Determines if the word is a common noun, verb, adjective, proper noun, adverb, etc.
  - Disambiguate parts of speech when a word is used in a different context,
    - » I wish that my bank did not have a service charge for using other vendor ATM's.
    - You can bank on either Germany or England winning the world cup next year.
- Entity Extraction

**Places**White House



People's Names
James A. Goodnight



**Dates** 



#### **Natural Language Processing Continued**

#### Specify Start/Stop/Synonym Lists

- Filtering out low information words such as
  - » articles (e.g. the, a, this)
  - » prepositions (e.g. of, from, by)
  - » conjunctions (e.g. and, but, or)
- Consider document subject matter

#### Vertical dictionaries

Automatically generate synonyms appropriate to your data

#### **Natural Language Processing Continued**

- UPPERCASE
- Miss-spelings
- A.C.R.O.N.Y.M.S
- Shrt-hnd
- Prof@nity
- \*Punctuation\*

### **Text Mining in Healthcare**

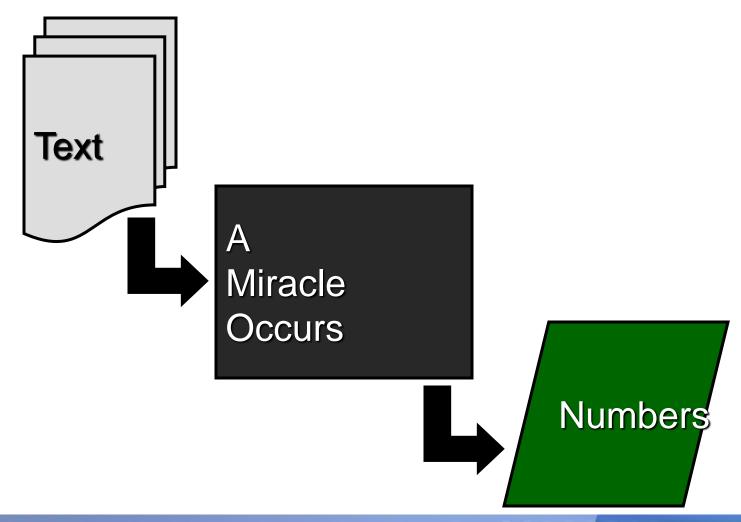
- Large amounts of unstructured data
  - Doctors and nurses notes
  - Triage data from emergency
  - Call centre and claim information for Workers Compensation boards
  - Patient surveys
  - Billing submissions

### **Text Mining**

The process of discovering and extracting meaningful patterns and relationships from text collections



## **Text Mining**



### **Text Mining Process**

Reading Singular Value the text files Decomposition Term weighting/rollup M **Dimension** Text Preprocessing Reduction M Document analysis

#### **Demo**



#### Where Is SAS Text Mining in Healthcare Today?

#### University of Louisville, Kentucky

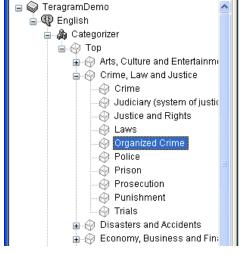
- Understanding effectiveness of medical treatments
- Understanding causal factors in re-admissions and length of stay
- Was used by the lead researcher to recommend treatment for her husband

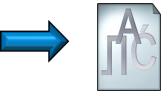
#### Walter Reed Medical Center (US Army)

Predicting adverse vaccine reactions in soldiers

# **SAS**® Enterprise Content Categorization Content Categorization



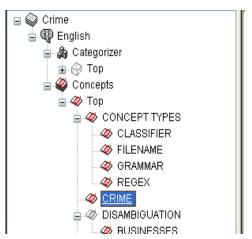




**Topic**Organized Crime











#### **Concepts**

- Crimes
- Locations
- Persons
- Dates
- Weapons



#### **Example Content Categorization**

### Metabolic Syndrome after Bariatric Surgery. Results Depending on the Technique Performed.

Gracia-Solanas JA, Elia M, Aguilella V, Ramirez JM, Martínez J, Bielsa MA, Martínez M.

Department of Surgery, Hospital Clínico Universitario, 50009, Zaragoza, Spain, josegraciasolanas@hotmail.com.

#### **Abstract**

BACKGROUND: There is a lack of long-term studies for metabolic syndrome after bariatric surgery. Our aim is to show the evolution of the parameters that define the metabolic syndrome after bariatric surgery, up to 10 years of follow-up, in order to clarify what technique gets better results with fewer complications.

METHODS: The IDF definition of the metabolic syndrome was used for this study. One hundred twenty-five morbid obese and superobese patients underwent vertical banded gastroplasty. Two hundred sixty-five morbid obese and superobese patients had biliopancreatic diversion (Scopinaro and modified biliopancreatic diversions), and 152 morbid obese patients underwent laparoscopic gastric bypass. A mean follow-up of up to 7 years was done in all groups.

CONCLUSION: According to our results, the best technique to resolve metabolic syndrome is the modified biliopancreatic diversion. Due to its high morbidity, it only must be considered in superobese patients. In obese patients, the laparoscopic gastric bypass may be a less agressive choice, but it should be coupled with lifestyle changes to keep away from the weight gain in the long run. Restrictive procedures may be indicated only in a few well-selected cases.

#### Categories

- ➤ Metabolic Syndrome
- ➤ Bariatric Surgery
- ➤ Gastric Bypass

#### **Example Content Categorization**

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#### Concepts

- > Procedures
- ➤ Obesity
- Diabetes

#### **Available Resources**

- SAS Text Analytics site
- Webcast: <u>Text Analytics 101</u>
- Tune into the Voice of Your Customer: Whitepaper

Sas THE POWER TO KNOW.